Service Offerings

Lakeland Communications and its subsidiaries directly offer broadband ISP services directly to retail consumers and to business customers.   These services include: Internet access, web mail, web hosting, and data storage and transfer.

Pricing for retail consumers and businesses is based upon speed of service and amount of storage required.   Please visit www.lakeland.ws for service levels and pricing or call our customer service representatives at 715-825-2171 or 715-472-2101.

Performance

We offer a speed test site which can be accessed here: www.lakeland.ws.

Congestion Management

We do not regulate, limit, or control network traffic. The Network is designed to accommodate traffic requirements and can handle peak capacity in the event of a partial network outage.   In the event of congestion, all traffic is classified as best effort.

Content, Applications, Service and Device Providers

We do not discriminate between or among services it provides and those provided by others. All services which are lawfully obtained are accessible without limitation and no special network practices are employed when third party services or applications are utilized.

Security Measures

Our Network employs metrics which determine whether there is a Denial of Service or similar attack hitting the Network.   During the time of such attacks inbound and outbound traffic filtering techniques will be employed to avoid Network congestion and other Network degradation.   If any Network traffic appears to be a malicious attempt to disrupt the Network, such as by e-mail spamming or otherwise, corrective action will be taken and Network information may be transmitted to the appropriate law enforcement agency for investigation and possible criminal prosecution under various computer hacking laws.